# **ANNUAL TRANSPORT OVERVIEW 2021**

### FERRY SERVICE AMELAND - HOLWERD v.v.

| Date:   | 09-02-2022 |                   |
|---|------------|-------------------|
| Annual review:  | 2021       |                   |
|   |            |                   |
| Number of sailings                                    | 6.896      |                   |
| Number of complaints                                  | 40         |                   |
| % cancelled sailings excl. force majeure <sup>1</sup> | 0,0%       |                   |
| % delayed sailings excl. force majeure <sup>2</sup>   | 8,89%      | 10+ minutes delay |

## **Tickets**

Please note: all numbers and distances listed below concern the Holwerd - Ameland route.

| FOOT PASSENGERS | NUMBER  |
|-----------------|---------|
| Islander        | 66.415  |
| Non-islander    | 636.102 |
|                 | 702.517 |

| PASSENGER CARS | NUMBER  |
|----------------|---------|
| Islander       | 15.026  |
| Non-islander   | 89.118  |
|                | 104.144 |

| FREIGHT TRANSPORT (in meters) | NUMBER                |
|-------------------------------|-----------------------|
| Islander                      | 15.201 meters         |
| Non-islander                  | 107.205 meters        |
|                               | <b>122.451</b> meters |

| BICYCLES/BICYCLE CARRIERS | NUMBER |
|---------------------------|--------|
| Islander                  | 1.612  |
| Non-islander              | 70.472 |
|                           | 72.084 |

| MULTI-CROSSING CARD FOOT PASSENGERS | NUMBER |
|-------------------------------------|--------|
| Islander                            | 3.181  |
| Non-islander                        | 2.812  |
|                                     | 7.069  |







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| MULTI-CROSSING CARD PASSENGER CARS | NUMBER |
|------------------------------------|--------|
| Islander                           | 1.887  |
| Non-islander                       | 958    |
|                                    | 2.845  |

| MULTI-CROSSING CARD MOTORCYCLES | NUMBER |
|---------------------------------|--------|
| Islander                        | 103    |

#### FAST FERRY AMELAND - HOLWERD v.v.3

Date: 09-02-2022
Annual review: 2021
Ameland - Holwerd

V.V.

Ferry route: Fast Ferry

Number of sailings 4.952
Number of complaints 12
% cancelled sailings excl. force majeure 0,8%

% delayed sailings excl. force majeure<sup>2</sup> 0,0% 10+ minutes delay

# Tickets<sup>3</sup>

Please note: all numbers and distances listed below concern the Holwerd – Ameland route.

| FOOT PASSENGERS   | NUMBER  |
|-------------------|---------|
| Additional ticket | 128.147 |

This category shows the number of cancelled sailings minus the number of cancelled sailings marked as cancellation due to force majeure by judgement of the grantor

Work arrangement publication monitoring documents Concession Waddenveren Oost



<sup>·</sup> This category shows the number of delayed sailings minus the number of delayed sailings marked as cancellation due to force majeure by judgement of the grantor

Ticket types can be entered by the grantor itself