



# ANNUAL TRANSPORT OVERVIEW 2014

## FERRY SERVICE AMELAND – HOLWERD v.v.

Date:	29-04-2015
Annual review:	2014
Number of sailings	5.944
Number of complaints	60
% cancelled sailings	0,0%
% cancelled sailings excl. force majeure <sup>1</sup>	0,0%
% delayed sailings	25,5% 10+ minutes delay
% delayed sailings excl. force majeure <sup>2</sup>	not known

## Tickets

Please note: all numbers and distances listed below concern the Holwerd – Ameland route.

<b>FOOT PASSENGERS</b>	<b>NUMBER</b>
Islander	73.830
Non-islander	567.860
	<b>641.690</b>

<b>PASSENGER CARS</b>	<b>NUMBER</b>
Islander	17.629
Non-islander	59.609
	<b>77.238</b>

<b>FREIGHT TRANSPORT (in meters)</b>	<b>NUMBER</b>
Islander	6.491 meters
Non-islander	70.968 meters
	<b>77.459</b> meters

<b>BICYCLES/BICYCLE CARRIERS</b>	<b>NUMBER</b>
Islander	1.254
Non-islander	43.321
	<b>44.575</b>

<b>MULTI-CROSSING CARD FOOT PASSENGERS</b>	<b>NUMBER</b>
Islander	4.325
Non-islander	2.467
	<b>6.792</b>



<b>MULTI-CROSSING CARD PASSENGER CARS</b>	<b>NUMBER</b>
Islander	2.418
Non-islander	450
	<b>2.868</b>

<b>DELIVERY VANS (in meters)</b>	<b>NUMBER</b>
Islander	2.520 meters
Non-islander	21.519 meters
	<b>24.039 meters</b>

<b>MULTI-CROSSING CARD MOTORCYCLES</b>	<b>NUMBER</b>
Islander	112

· This category shows the number of cancelled sailings minus the number of cancelled sailings marked as cancellation due to force majeure by judgement of the grantor

· This category shows the number of delayed sailings minus the number of delayed sailings marked as cancellation due to force majeure by judgement of the grantor

· Ticket types can be entered by the grantor itself

Work arrangement publication monitoring documents Concession Waddenveren Oost

