



ANNUAL TRANSPORT OVERVIEW 2020

FERRY SERVICE AMELAND – HOLWERD v.v.

Date:	12-04-2021
Annual review:	2020
Number of sailings	5.952
Number of complaints	189
% cancelled sailings	11,2%
% cancelled sailings excl. force majeure ¹	0,0%
% delayed sailings	19,4% 10+ minutes delay
% delayed sailings excl. force majeure ²	7,1% 10+ minutes delay

Tickets

Please note: all numbers and distances listed below concern the Holwerd – Ameland route.

FOOT PASSENGERS	NUMBER
Islander	58.235
Non-islander	487.306
	545.541

PASSENGER CARS	NUMBER
Islander	14.436
Non-islander	71.963
	86.399

FREIGHT TRANSPORT (in meters)	NUMBER
Islander	13.183 meters
Non-islander	89.732 meters
	102.915 meters

BICYCLES/BICYCLE CARRIERS	NUMBER
Islander	1.312
Non-islander	52.960
	54.272

MULTI-CROSSING CARD FOOT PASSENGERS	NUMBER
Islander	3.181
Non-islander	2.812
	5.993



MULTI-CROSSING CARD PASSENGER CARS	NUMBER
Islander	1.671
Non-islander	757
	2.428

MULTI-CROSSING CARD MOTORCYCLES	NUMBER
Islander	84

FAST FERRY AMELAND – HOLWERD v.v.³

Date:	12-04-2021
Annual review:	2020
	Ameland - Holwerd
	v.v.
Ferry route:	Fast Ferry
Number of sailings	4.258
Number of complaints	6
% cancelled sailings	24,5%
% cancelled sailings excl. force majeure ¹	0,0%
% delayed sailings	0,0% 10+ minutes delay
% delayed sailings excl. force majeure ²	0,0% 10+ minutes delay

Tickets³

Please note: all numbers and distances listed below concern the Holwerd – Ameland route.

FOOT PASSENGERS	NUMBER
Additional ticket	77.060

- This category shows the number of cancelled sailings minus the number of cancelled sailings marked as cancellation due to force majeure by judgement of the grantor
- This category shows the number of delayed sailings minus the number of delayed sailings marked as cancellation due to force majeure by judgement of the grantor
- Ticket types can be entered by the grantor itself

Work arrangement publication monitoring documents Concession Waddenveren Oost