



ANNUAL TRANSPORT OVERVIEW 2017

FERRY SERVICE LAUWERSOOG - SCHIERMONNIKOOG v.v.

Date:	18-01-2018
Annual review:	2017
Number of sailings	3.694
Number of complaints	18
% cancelled sailings	0,1%
% cancelled sailings excl. force majeure ¹	0,0%
% delayed sailings	1,1% 10+ minutes delay
% delayed sailings excl. force majeure ²	0,6% 10+ minutes delay

Tickets

Please note: all numbers and distances listed below concern the Lauwersoog – Schiermonnikoog route.

FOOT PASSENGERS	NUMBER
Islander	28.337
Non-islander	304.564
	332.901

PASSENGER CARS	NUMBER
Islander	4.143
Non-islander	716
	4.859

FREIGHT TRANSPORT (in meters)	NUMBER
Islander	2.709 meters
Non-islander	27.849 meters
	28.153 meters

BICYCLES/BICYCLE CARRIERS	NUMBER
Islander	304
Non-islander	27.849
	28.153

MULTI-CROSSINGCARD FOOT PASSENGERS	NUMBER
Islander	1.500
Non-islander	1.144
	2.644



MULTI-CROSSING CARD PASSENGER CARS	NUMBER
Islander	706
Non-islander	19
	725

DELIVERY VANS (in meters)	NUMBER
Islander	1.320 meters
Non-islander	4.251 meters
	5.571 meters

MULTI-CROSSING CARD MOTORCYCLES	NUMBER
Islander	17

1 This category shows the number of cancelled sailings minus the number of cancelled sailings marked as cancellation due to force majeure by judgement of the grantor

2 This category shows the number of delayed sailings minus the number of delayed sailings marked as cancellation due to force majeure by judgement of the grantor

3 Ticket types can be entered by the grantor itself

Work arrangements publication monitorings documents Concession Waddenveren Oost