



# ANNUAL TRANSPORT OVERVIEW 2018

## FERRY SERVICE AMELAND – HOLWERD v.v.

Date:	08-02-2019
Annual review:	2018
Number of sailings	8.634
Number of complaints	88
% cancelled sailings	0,7%
% cancelled sailings excl. force majeure <sup>1</sup>	0,0%
% delayed sailings	27,7% 10+ minutes delay
% delayed sailings excl. force majeure <sup>2</sup>	15,0% 10+ minutes delay

## Tickets

Please note: all numbers and distances listed below concern the Holwerd – Ameland route.

<b>FOOT PASSENGERS</b>	<b>NUMBER</b>
Islander	77.634
Non-islander	633.523
	<b>711.157</b>

<b>PASSENGER CARS</b>	<b>NUMBER</b>
Islander	17.946
Non-islander	73.823
	<b>91.769</b>

<b>FREIGHT TRANSPORT (in meters)</b>	<b>NUMBER</b>
Islander	12.848 meters
Non-islander	101.759 meters
	<b>114.607</b> meters

<b>BICYCLES/BICYCLE CARRIERS</b>	<b>NUMBER</b>
Islander	1.445
Non-islander	54.157
	<b>55.602</b>

<b>MULTI-CROSSING CARD FOOT PASSENGERS</b>	<b>NUMBER</b>
Islander	5.209
Non-islander	3.463
	<b>8.672</b>



<b>MULTI-CROSSING CARD PASSENGER CARS</b>	<b>NUMBER</b>
Islander	2.740
Non-islander	845
	<b>3.585</b>

<b>MULTI-CROSSING CARD MOTORCYCLES</b>	<b>NUMBER</b>
Islander	125

**FAST FERRY AMELAND – HOLWERD v.v.**<sup>3</sup>

Date:	12-02-2019
Annual review:	2018 (April – December)
	Ameland - Holwerd
	v.v.
Ferry route:	Fast Ferry

Number of sailings	3.162
Number of complaints	13
% cancelled sailings	0,3%
% cancelled sailings excl. force majeure <sup>1</sup>	0,1%
% delayed sailings	0,1% 10+ minutes delay
% delayed sailings excl. force majeure <sup>2</sup>	0,1% 10+ minutes delay

**Tickets**<sup>3</sup>

Please note: all numbers and distances listed below concern the Holwerd – Ameland route.

<b>FOOT PASSENGERS</b>	<b>NUMBER</b>
Additional ticket	44.847

- This category shows the number of cancelled sailings minus the number of cancelled sailings marked as cancellation due to force majeure by judgement of the grantor
- This category shows the number of delayed sailings minus the number of delayed sailings marked as cancellation due to force majeure by judgement of the grantor
- Ticket types can be entered by the grantor itself

Work arrangement publication monitoring documents Concession Waddenveren Oost

