



# ANNUAL TRANSPORT OVERVIEW 2023

## FERRY SERVICE AMELAND – HOLWERT v.v.

Date:	20-03-2024
Annual review:	2023
Number of sailings	6.167
Number of complaints	108
% cancelled sailings excl. force majeure <sup>1</sup>	0,33%
% delayed sailings excl. force majeure <sup>2</sup>	18,41% 10+ minutes delay

## Tickets

Please note: all numbers and distances listed below concern the Holwert – Ameland route.

<b>FOOT PASSENGERS</b>	<b>NUMBER</b>
Islander	82.880
Non-islander	632.489
	<b>715.369</b>

<b>PASSENGER CARS</b>	<b>NUMBER</b>
Islander	15.717
Non-islander	77.197
	<b>92.914</b>

<b>FREIGHT TRANSPORT (in meters)</b>	<b>NUMBER</b>
Islander	15.894 meters
Non-islander	102.700 meters
	<b>118.594</b> meters

<b>BICYCLES/BICYCLE CARRIERS</b>	<b>NUMBER</b>
Islander	1.840
Non-islander	73.197
	<b>75.037</b>

<b>MULTI-CROSSING CARD FOOT PASSENGERS</b>	<b>NUMBER</b>
Islander	4.574
Non-islander	3.682
	<b>8.256</b>



<b>MULTI-CROSSING CARD PASSENGER CARS</b>	<b>NUMBER</b>
Islander	2.146
Non-islander	902
	<b>3.048</b>

<b>MULTI-CROSSING CARD MOTORCYCLES</b>	<b>NUMBER</b>
Islander	124

**FAST FERRY AMELAND – HOLWERT v.v.**<sup>3</sup>

Date:	20-03-2024
Annual review:	2023
	Ameland - Holwert
	v.v.
Ferry route:	Fast Ferry
Number of sailings	4.569
Number of complaints	18
% cancelled sailings excl. force majeure <sup>1</sup>	15,93%
% delayed sailings excl. force majeure <sup>2</sup>	1,36% 10+ minutes delay

**Tickets**<sup>3</sup>

Please note: all numbers and distances listed below concern the Holwert – Ameland route.

<b>FOOT PASSENGERS</b>	<b>NUMBER</b>
Additional ticket	130.339

<sup>1</sup> This category shows the number of cancelled sailings minus the number of cancelled sailings marked as cancellation due to force majeure by judgement of the grantor

<sup>2</sup> This category shows the number of delayed sailings minus the number of delayed sailings marked as cancellation due to force majeure by judgement of the grantor

<sup>3</sup> Ticket types can be entered by the grantor itself

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